

Returns form

FOR PRIVATE CUSTOMERS

Hey! You're sending something back? We would like to learn from this! Please fill out this form completely and enclose it with your return. This way we can process your returns smarter and faster for you.

THANKS A LOT FOR YOUR COOPERATION!

Help needed	•
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≤ service@wildcat.de

+49(0)2562/992990

We are available by telephone:

Mondays to Fridays from 08:00 to 18:00

	Customer #					first name, surname					
nvoice #					street	and number	r				
					ZIP co	de, city, cou	intry				
What do yo	u return?				Wou	ıld you lik	ke one or more replace	ment items inste	ead of a r	efund?	
Code	Description	Size Price	Quantity	Reason*		Code	Description	Size	Price	Quantity	
1					1						
2					2						
3					3						
4					4						
5					5						
	reason for your return:	:- +b - +-bb				•	the replacement produ		value of	the return	
Please enter	reason for your return: the correct return code			use	How	would yo	ou like to pay the differ	rence?	value of	the return	
Please enter The article do	the correct return code	The quality is	not ok beca		How	would yo	•	rence? packaging)			
Please enter The article do 30 too small,	the correct return code esn't fit because it is / too short	The quality is	not ok beca efect / broke	en	How	would your would you would you	ou like to pay the differ	rence? packaging) der, we will manua	lly send yo	ou an	
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Attention: articles with damaged seal are excluded from return for hygienic reasons.

Exception: the article is defect.

Your refund

The refund of the amount of the returned articles is always made in the payment method in which the purchase was made. If you wish to receive another form of refund, please contact our service team.

Have you filled in all the details? Ok, you're almost done! Now you only have to pack the articles, seal the package and send it to the following address: Make sure to enclose the upper section of your return so that we can allocate and process it correctly.

Please pay attention to the following details when returning articles:

- Please send your return with sufficient postage. Important:
 you can only complain to the shipping company about a missing package when you have a tracking number!
- Please always send us jewellery in a padded envelope so that it is well protected and nothing gets lost. If you return defective items we kindly ask you to clean them before shipping.

Wildcat GmbH

- Retourenabteilung -

Wankelstraße 5 48599 Gronau Deutschland / Germany

